



C R A N M O R E  
EXCELLENCE IN DENTISTRY

MEMBERSHIP PLAN

At Cranmore we offer a simple, flexible way to pay for your dental care. For a small monthly payment we will provide you with a comprehensive maintenance, prevention and treatment programme which includes:

- 2 extensive dental examinations
- 2 or 4 hygiene appointments
- Dental x-rays as required
- Worldwide Dental Accident and Emergency Insurance
- 15% discount on all dental treatment (including cosmetic but excluding dental implants)

### **WHY JOIN OUR MEMBERSHIP?**

Using our Membership ensures that your general dental health is taken care of and we will contact you when you are due to attend your next appointment. Additional benefits include:

- Regular dental and oral health checks
- Screening for oral cancer
- Optimum dental and gum health
- Early diagnosis of dental problems
- Less complex dental treatments and therefore less expensive maintenance costs

### **MORE FROM CRANMORE:**

- Optique Sight & Hearing - complimentary sight and hearing test for our members  
T: 028 9066 7030 W: [www.optiquesight.com](http://www.optiquesight.com)
- Richard Sweeney Opticians - complimentary sight and hearing test for our members  
T: 028 9188 4188 W: [www.sweeneyopticians.com](http://www.sweeneyopticians.com)
- Designated term time appointments for your children

**Please feel free to speak to your dentist or a member of our welcome team for further details.**

**Membership is not available to patients who have been referred to our care.**

## **HOW DO I JOIN?**

Joining is simple - complete the direct debit mandate and registration form at reception. The monthly amount will be collected on the 1st of every month. Direct debit is simple, safe and a great way of budgeting for your essential dental needs and you are covered by the direct debit guarantee.

## **WHAT HAPPENS NEXT?**

Our dental plan is administered by a local management company Quality Plan (NI). When you become a member, our welcome team will provide you with a copy of the Key Facts document which details the main elements of the Dental Accident and Emergency Insurance. You should then receive notification from Quality Plan (NI) detailing your registration number and monthly payment. Quality Plan (NI) is authorised and regulated by the Financial Services Authority.

## **HOW WILL I RECOGNISE THE PAYMENT ON MY BANK STATEMENT?**

Your monthly repayment will be shown as Quality Plan (NI). Cranmore will not appear on your statement as we have contracted Quality Plan (NI) to administer our membership plan.

## **WHO DO I NOTIFY IF MY BANK DETAILS CHANGE?**

You should contact Quality Plan (NI) who will liaise with you regarding your change in details. Contact details will be provided to you when you receive confirmation of your membership.

## **WHAT HAPPENS IF MY CIRCUMSTANCES CHANGE?**

You may terminate your membership by giving one calendar month's notice to both the practice and Quality Plan (NI).

DENTISTRY  
IMPLANTS  
REFERRALS  
ACADEMY  
HYGIENE  
AESTHETICS

Clinical Director: Dr David Nelson BDS MSc (Imp Dent)

**Belfast:** 15 Windsor Avenue Belfast BT9 6EE **T:** 028 9038 1822

**Bangor:** 97 Brunswick Road Bangor BT20 3DW **T:** 028 9127 0634

**E:** [info@cranmoredental.com](mailto:info@cranmoredental.com) **W:** [www.cranmoredental.com](http://www.cranmoredental.com)